

	QUALITY POLICY	SGC ISO 9001:2015
		Rev08 Ed January 2020

The management of ECOAROME ALIMENTARIA, S. A. hereby publishes the company's Quality Policy in order to inform and ensure the compliance therefore of all those that form part of the organisation including its clients, suppliers, partners and the general public.

As a company dedicated to the design and production of semi-finished products and flavourings for the food and hotel industry, at ECOAROME ALIMENTARIA, S. A. we define our quality policy as the commitment to achieve the satisfaction and loyalty of our current and potential clients and to direct all our efforts to achieving the following goals:

- Meeting the needs and expectations of our clients by ensuring the quality and safety of our supplied products and at the most competitive price possible.
- Ensuring that our products meet the legally applicable specifications and requirements.
- Continually improving the processes and efficiently assigning duties and responsibilities.
- Effectively managing, controlling and developing the processes and all the parties involved that form part of our organisation.
- Establishing quality goals that favour a continuous improvement.
- Being flexible to attend to the urgent matters and needs of our clients by adapting to their criteria and specifications.
- Determining and optimising the delivery deadlines for our orders.
- Increasing the satisfaction of our clients by fulfilling their requirements and managing to exceed their expectations.

In order to execute this Quality Policy, the general management of ECOAROME ALIMENTARIA, S. A. has established the measures and resources required for its implementation so that it is known, understood and put into practice at all levels of the organisation.

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